

Developments

Spring Edition • 2026

Inside This Edition

Community

Commitment to
Mission

Compassion

Commitment to
Individuals

Annual Report

Commitment to
Accountability



Honors & Recognition

Executive Director's Message

Recently, we held our 29th Awards Banquet, welcoming 220 guests to the DoubleTree for an afternoon of food, fun, and celebration. In my humble opinion, this event is especially meaningful because it recognizes the remarkable accomplishments and contributions of the individuals served by our corporation throughout the past year. We also honor community partners whose time, talent, and support have made a positive impact on the lives of the individuals we serve, our professionals, and our organization. This year's luau theme was a hit—complete with tropical décor, island attire, and two themed photo-op areas. Here's what Maureen Dolan shared after attending our Awards Banquet:

"We would like to extend a heartfelt thank you for the invitation to ProBerco's awards dinner. We found the event extremely satisfying to see the pure joy in your clients' reactions to receiving their awards—those moments are what the event is all about and it certainly lifted our spirits. (In fact, I must admit, there was a tear in my eye at one point.) Your staff created an experience that not only honors their achievements but leaves a lasting impact.

While the decorations were outstanding and the best DJ was in the house, what stood out the most was all the love in the room. The care, respect, dignity your team extends to each individual creates an environment where they feel valued, celebrated, and truly seen.

Thank you and your staff for your passion, your professionalism, and for continually going above and beyond to make the event a celebration to remember.

We're grateful to be included as ProBerco changes the lives of so many. Thank you!"

I am proud to say this beautiful event absolutely demonstrates our mission of enriching the lives of people with disabilities and their families in action. I feel lucky every day to be part of an organization that touches so many lives and makes them better because we care. Look for an article and photo highlights from our Awards Banquet in this edition of Developments.



AWARD WINNING SMILES

Visit our Photo Gallery on pages 10–11 to see how your support is making a difference. From award-winning smiles to meaningful moments in action, these images capture the heart of ProBerco's mission—and the real people in our community whose lives are being positively impacted because of you.

BOARD OF DIRECTORS

Michel deTurck, AIA, President
Retired Architect

Thomas J. Wentzel, Vice President
Head Estimator, VP
Boyertown Planing Mill Company

C. Robert Rice, Jr., Esq., CPA, Treasurer
President, RICE CPA

John Hunter, Secretary
Lieutenant Colonel, USAF, Retired
Parent of Consumer

Zachary Bell
President & Co-Founder
Bell Media Group

Amanda Cipolla, Ed.D.
Educational Consultant, Pennsylvania Training and
Technical Assistance Network (PaTTAN)

Beverly Cummings
Retired Human Resources Manager

Dale G. Derr
Retired Executive Director,
Berks County Department of Veterans Affairs
Parent of Consumer

Eric J. Fabrizio, Esq.
Bingaman Hess Law Firm

Thomas J. Heck
Vice President, Small Business Banking
Customers Bank

Heather Hillmann
Human Resources Manager

Gavin Milligan
General Manager & Partner
Advanced Comfort Specialists, Inc.

Joshua A. Oswald
Business Development Manager
Discovery Federal Credit Union

Cory Porrino, CPA
Porrino CPA, LLC

Peter G. Rowley
Senior Vice President, Commercial Banking
Regional Manager, Tompkins Financial

Marie Schmehl, P.E.
Risk Management Engineer
Jensen Hughes

Yessenia Vasquez, M.Ed.
Director of Patton Avenue Learning Center
Opportunity House

Amy K. Vaughan
VP, Business Development Officer
Tompkins Community Bank

Christopher Zatwarnicki, MS, DABR
Chief Physicist & Director of Radiation Oncology,
Reading Hospital McGlenn Cancer Institute

Jody H. Wagner
CEO / Executive Director

Celebrating Achievement, Partnership, and Community

ProBerco's 29th Annual Awards Banquet

ProBerco's 29th Awards Banquet was a meaningful and inspiring event dedicated to celebrating excellence, resilience, and community. The event honored the outstanding accomplishments of program participants who overcame barriers and exceeded personal goals throughout the past year, while also recognizing the community partners and volunteers whose dedication and generosity help ProBerco deliver exceptional services to the men and women it supports.

Together, we celebrated success stories, strengthened relationships, and expressed gratitude to those who walk alongside ProBerco in fulfilling its mission. We are proud to highlight our 2026 Community Partner Award recipients, whose commitment continues to make a lasting impact.

2026 Partner in Progress - Reading Royals & Santander Arena



In 2021, when ProBerco first envisioned hosting a walk for inclusion, we sought a partner with a strong community presence and the resources to help the event grow. That search led to what has become a true dream partnership with the Reading Royals and Santander Arena, proudly reconized as ProBerco's 2026 Partner in Progress.

This partnership reached an exciting milestone with its 6th Annual Harmony Walk for Inclusion, held on March 29. Hosted at Santander Arena, the event eliminates weather concerns and welcomes the enthusiastic participation from Royals players, Slapshot, and the Ice Angels, creating an energetic, fun, and unforgettable experience. With double the number

of participants, it was the most successful Harmony Walk to date.

Much of this success is thanks to an organized and passionate planning committee, including Amanda Eckert of the Royals/Santander organization. Her coordination of event logistics and team involvement elevated the walk to a new level. We also recognized Tammy Dahms, whose early support, foresight, and continued commitment have helped shape the Harmony Walk into a meaningful Berks County tradition promoting inclusion. For their exceptional partnership and impact, ProBerco is honored to name the Reading Royals and Santander Arena our 2026 Partner in Progress.



2026 Partner in Business - Redner's Fresh Markets

The Partner in Business Award recognizes an employer demonstrating exceptional commitment to inclusive employment. Redner's Fresh Markets, ProBerco's 2026 Partner in Business, exemplifies this commitment.

For several years, individuals from ProBerco's Vocational Program have worked at the Berkshire Square Redner's location, preparing deli sandwiches and wraps, shredding rotisserie chicken, and assisting with food orders. In this inclusive employment environment, participants are welcomed as valued team members and wear their Redner's uniforms with pride.

A key supporter of this success is Terry Herbein, Deli/Prepared Foods Manager, whose welcoming approach and hands on training have helped the ProBerco work crew thrive. This opportunity is further strengthened by the support of Alan Gantert, Store Manager, whose commitment to employing individuals with disabilities makes this partnership possible. It is with great pride, ProBerco honored Redner's Fresh Markets as its 2026 Partner in Business.

2026 Partner in Caring - Tower Health at Home Hospice

Caring is what transforms a job well done into a calling—and that distinction is clearly embodied by Tower Health at Home Hospice, ProBerco's 2026 Partner in Caring.

Their team provides compassionate care and comfort to program participants during end of life journeys while also offering invaluable guidance and support to ProBerco staff during profoundly difficult moments. Heather Speece and Sierra Moyer, nurses with Tower Health at Home Hospice, exemplify this dedication through their professionalism, empathy, and respect for both individual needs and regulatory requirements.

ProBerco was honored to present ProBerco's 2026 Partner in Caring award to Tower Health at Home Hospice. Sierra's and Heather's ability to meet participants and care teams with dignity, compassion, and understanding has made an immeasurable difference for delivering care with true heart and compassion.



2026 Outstanding Volunteers - St. Vincent de Paul Ministry, Holy Guardian Angels Parish

Giving time, talent, and compassion is one of the most powerful ways to change lives—and ProBerco is blessed to be supported by the St. Vincent de Paul Ministry of Holy Guardian Angels Parish, recognized as our 2026 Outstanding Volunteers.

For several years, members of the HGA parish have donated craft and activity supplies for day programs and generously supported participants through their Angel Tree Initiative. By fulfilling extensive wish lists with personalized gifts, they have made holidays brighter and enriched daily life for individuals living in ProBerco community homes.

ProBerco gratefully recognizes SVdP members Caroline Reber, Committee Chair, along with committee members Lori Stoney, Christine Claytor, Becky Kinyo, Maggie Montgomery, and Laura Murga whose thoughtful outreach creates a lasting impact. (continue page 4)





2026 Community Partner - Auman Funeral Home

One of the most difficult roles in supporting individuals is standing alongside them, and their families, at the end of life. In these moments of loss and remembrance, ProBerco has come to deeply rely on the compassion of Auman Funeral Home, its 2026 Community Partner. Year after year, the Auman Funeral Home team guides staff and families with kindness and care, helping plan meaningful and respectful tributes that honor the lives of those we support. Their professionalism and empathy transform moments of grief into moments of dignity and remembrance.

It is no exaggeration to say the team at Auman Funeral Home has become an essential part of ProBerco's extended family. With sincere gratitude, we honor Kyle Blankenbiller, Rochelle Hess (*not pictured*), Bianca Matuszak, and Teresa Heffren, and the entire Auman family, for walking alongside us when it matters most.



2026 Partner in Friendship Paula Miller & Kingsley

The dictionary defines a friend as a "favored companion"—a phrase that perfectly captures Paula Miller and her therapy dog, Kingsley, ProBerco's 2026 Partners in Friendship. For more than three years, Paula and Kingsley have been visiting ProBerco's Community Participation Supports Program on a weekly basis. Their visits are so beloved that participants often ask, "Is Kingsley coming today?" One individual even adjusted her attendance schedule to ensure she never missed time with them.

Kingsley, always a perfect gentleman, and Paula, with her calm, patient, and engaging approach, create an inviting atmosphere where genuine connections flourish. As Roger Caras once said, "Dogs are not our whole life, but they do make our life whole."

Through joyful visits, festive holiday photos, and countless smiles, Paula and Kingsley have truly lived that sentiment. With heartfelt appreciation, ProBerco recognized Paula and Kingsley as its 2026 Partners in Friendship.

Celebrating Community 2026 Harmony Walk



On behalf of ProBerco, we extend our heartfelt thanks to everyone who participated in the 2026 Harmony Walk. It was truly a remarkable day filled with sunshine and positivity, and a shared celebration of community. Events like the Harmony Walk remind us that strong communities are built when everyone is seen, valued, and welcomed for who they are.

We are grateful to our generous sponsors whose support made this meaningful event possible. Please join us in thanking Discovery Federal Credit Union, Dolan Construction, Gallagher Insurance, Maggs & Associates Merrill Lynch, Tompkins Community Bank, Anonymous friend, EnerSys, Reading Truck, Bell Media, LMG Marketing, Mitsubishi Chemical Advanced Materials, TowerHealth, Ben Franklin Technology, Office Service Company, and Fry ReMax. Their commitment helped create an experience that welcomed and inspired so many.

2026 Participant Recognition Award Recipients

The highlight of the Awards Banquet is in celebrating the outstanding achievements of participants who overcame challenges and excelled during the past year. Through perseverance, determination, and hard work, award winners surpassed personal goals and reached new milestones in their journeys.

We were honored to recognize the following individuals for Community Living Personal Achievement Awards: Wendy, John, Christopher, and Suzanne.

Recipients of Recognition Awards for Adult Training Community Participation Supports are Michael, Tony, Jaden, Paul, Steven, Jermaine, Michael, and Noah.

And, the 2026 Vocational award winners are Ashley, recipient of the Recognition Award; Kaylee, the Achievement Award; and Avis received Worker of the Year Award.

Please join ProBerco in congratulating our 2026 award winners.

ProBerco is proud to recognize this year's Awards Banquet honorees and all who support our mission of enriching the lives of people with disabilities. A special heartfelt "thank you" to our incredible employees who guide and support individuals on their journeys, helping them achieve more every day; you put the "pro" in ProBerco. 🌟



We also extend sincere appreciation to the Reading Royals for co-hosting the Harmony Walk. Having their athletes walk alongside community members makes the experience more special for walkers, and we cannot forget the Ice Angels and Slapshot who add their own charm to the day's event.

This year, we proudly welcomed 180 registered walkers, each one representing a step forward in support of inclusion and opportunities. Together, participants helped raise just over \$18,000 in support of ProBerco and its mission, demonstrating the incredible impact that is possible when our community rallies around a shared cause. A big shout out to the many teams and individual fundraisers who went the extra mile to help ProBerco achieve this goal. The dedication and generosity of all our supporters create a lasting impact and help strengthen our community in meaningful ways.

We were also excited to introduce vendors to the event for the first time, adding new energy and expanding our community outreach. We would be remiss if we neglected to recognize the following businesses that donated snacks, entertainment, and prizes to make the day even more memorable for our walker: Berks Fire and Water Restoration, DJ B.Lee, Greater Reading Chamber Alliance, Kimberton Whole Foods, the Reading Royals, West Lawn Pretzel Factory, and the Wawa Foundation.

The 2026 Harmony Walk was a powerful example of community engagement at its best. We are incredibly thankful to everyone who contributed their time, energy, and support. Together, we continue to build a Berks County where everyone belongs, is valued, and is accepted for who they are. 🌟

ADVANCING OUR MISSION

PROGRESS, INVESTMENT, IMPACT



Participants enjoy trip to Reading Public Museum.

As we end one fiscal year and begin a new one, our focus is clear: strengthening quality initiatives that enrich the lives of the individuals we support. Through staff development, meaningful programming, and wellness-focused supports, we are building a foundation centered on excellence, engagement, and inclusion.

Our Progress

The past few years ProBerco has centered its efforts on strengthening its Community Living Program. Recognizing that we were in a position of risk by renting several of our homes, ProBerco made a concerted effort to purchase three community living homes, reducing reliance on external landlords and increasing long-term sustainability and control over living environments for program participants. Several homes also underwent renovations and safety improvements like the double doors for fast evacuations, and other modifications to enhance comfort, accessibility, and overall quality of life for the individuals who live there.

Our Investments

We repainted the exterior of the main building on our corporate campus at William Lane and repainted the activity rooms of the Community Participation Supports - Adult Training Program. In addition, we are actively exploring the installation of solar panels on our corporate campus as a long-term investment. This initiative has the potential to reduce future operating expenses, allowing more resources to be directed toward programs, services, and the individuals we support.

Investing in Our Employees

Through our Career Ladders Program, a key focus this year has been building a qualified and credentialed workforce. We are proud to share that 4 Community Living Frontline Managers earned their certifications, along with 11 Direct Support Professionals (DSPs) who achieved their DSP I credential, demonstrating a strong commitment to professional growth and high-quality support. Building on this progress, we plan to enroll an additional 7 employees in the DSP Credentialing Program by December 31, 2026, further investing in our workforce and enhancing the quality of care we provide to the men and women we serve. Upon completion, employees receive a bonus and a salary increase in recognition of their achievement.

Investing in Our Participants

To expand opportunities for meaningful engagement, we hired an Activity Specialist to enhance programming for Community Participation Supports-Adult Training participants. This role focuses on organizing community outings, creating volunteer opportunities, and leading high-quality programs that promote independence, social connection, and personal choice.

Investing in Opportunities

We are currently developing new initiatives focused on enhancing quality of life through expanded vocational training and meaningful employment opportunities. These efforts are designed to build practical skills, foster independence, and help individuals achieve personal and professional goals by strengthening employability through targeted training and resume development. We continue to seek innovative business partners to collaborate in creating these opportunities. With a skilled production facility and a motivated, capable workforce, we are well positioned to help businesses meet their goals while making a meaningful community impact.

Together, these initiatives reflect our continued commitment to quality, innovation, and person-centered support. We look forward to a year of growth, accomplishment, and meaningful impact for the individuals and communities we serve.



2024-2025 ANNUAL REPORT

272 LIVES POSITIVELY IMPACTED

INCOME

\$24,133,588



■ Program - \$23,581,574 ■ Investments - \$403,850
 ■ Contributions - \$163,294 ■ Other - (15,130)

EXPENSES

\$20,840,665

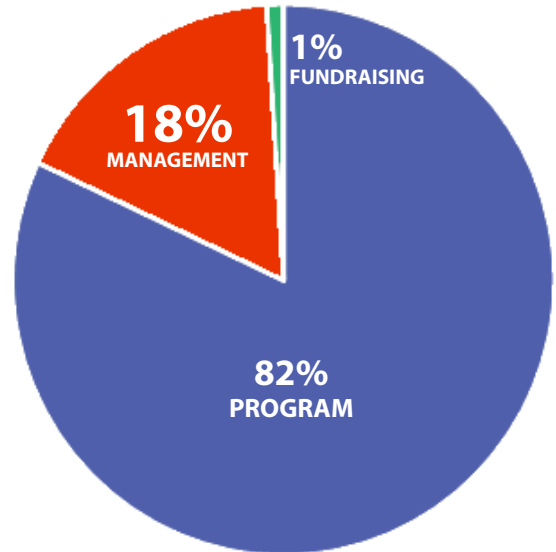


■ Program - \$17,644,874 ■ Management - \$3,072,417
 ■ Fundraising - \$123,374

PROGRAM REVENUE

- Department of Human Services - \$22,315,109
- Room & Board - \$639,722
- Service Access Management - \$429,969
- Vocational Rehabilitation - \$87,721
- Workshop Contracts - \$67,890
- Other Program Revenue - \$41,163

PROGRAM - MANAGEMENT EXPENSE RATIO



HOUSING SOLUTIONS • EMPLOYMENT OPPORTUNITIES • COMMUNITY ENGAGEMENT

Enhancing quality of life for adults with disabilities in Berks County

COMMUNITY LIVING SERVICES
Housing 71 Adults
 \$18,794,492

- Community Living Homes - 61 Adults
- Life Sharing - 10 Adults

DAY SERVICES
181 Adults Served
 \$4,449,492

- Community Participation Supports - 105 Adults
- Vocational Services - 59 Adults
- Employment Services - 17 Adults

FAMILY SUPPORT SERVICES
20 Adults Served
 \$337,532

- Family Support Services - 20 Adults

Your Giving in Action

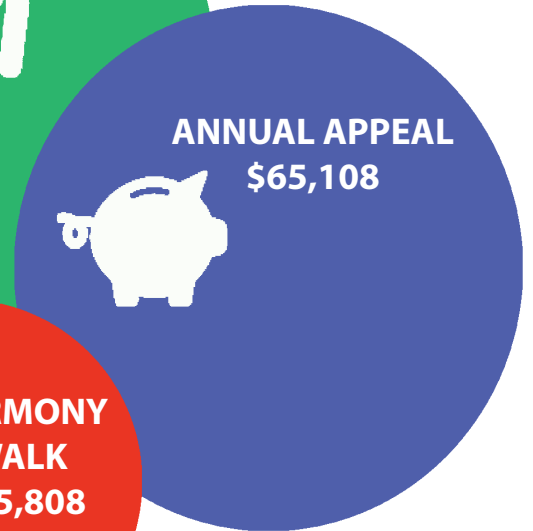
Annual Fundraising Total - \$163,294

2025 PLATINUM PARTNERS

- Dolan Construction
- Gallagher Insurance
- Maggs & Associates Merrill Lynch
- Tompkins Community Bank

2026 PLATINUM PARTNERS

- Discovery Federal Credit Union
- Dolan Construction
- Gallagher Insurance
- Maggs & Associates Merrill Lynch
- Tompkins Community Bank



Our Platinum Partners are the foundation of ProBerco's annual fundraising strategy and demonstrate exceptional dedication and belief in our mission. As our shining stars, their leadership and support inspires others and ensures we can continue making a meaningful impact. Want to join them? Contact Jessica at jpenchard@proberco.org.

Strengthening Our Community Together

Annual Appeal - \$65,108



Memorials

John Mapp, 86, of Reading, PA, passed away on February 27, 2026. Born in Barbados, he worked for many years as a telegrapher and customs clerk with Cable and Wireless before immigrating to the United States and settling in Berks County, where he later joined ProBerco. At ProBerco, John found his true calling. His warmth, humor, and compassion made him an exceptional care worker for adults with intellectual and developmental disabilities and autism, earning deep respect from coworkers and program participants alike. John was also a devoted sports enthusiast and proud supporter of the Philadelphia Eagles and Sixers. He is survived by his children, grandchildren, siblings, extended family, and many friends who will remember his kindness and dedication to serving others.

Matthew “Matty” Lee Snyder, 57, passed peacefully on April 11, 2026. Matty lived his entire life at home in Moselem Springs surrounded by family. After completing his education, Matty participated most of his adult life with ProBerco Day Services Programs, where he took great pride in his work and found daily joy and fulfillment. He met regularly with his friends and enjoyed movies, making crafts, and community outings with friends. Matty volunteered in the community and especially enjoyed making wooden toys for children at Wood-to-Wonderful. Known for his love of parties, karaoke, crazy Halloween costumes, and laughter, Matty will be missed by his friends at ProBerco.

Tom Knight, 67, of Reading, passed April 12 at Reading Hospital. Born in New York, he was the son of Thomas Knight and Marie (Bonnet) Knight. Tom brought a vibrant personality wherever he went, known for his quick wit and sense of humor. He had a gift for asking thoughtful questions that encouraged others to reflect. He loved his family deeply, especially his sister Susan and nephew John, and held steadfast to his faith throughout his life. Tom found joy in life’s simple pleasures; he never turned down a Coca-Cola and enjoyed watching his favorite shows, including Bewitched and Charmed. A proud Staten Islander at heart, Tom will be remembered for his warmth, laughter, and the lasting impression he left on all who knew him.

Legacy in Action

Strengthening Our Mission Through Endowment Giving

The progress of our Endowment Fund has demonstrated steady growth over the past few years and is positioned to provide long-term, sustainable funding for our organization, ensuring that we continue to fulfill our mission effectively.

One notable trend we’ve observed is the increasing number of individuals who have chosen to name Prospectus Associates, Inc., DBA ProBerco, as a beneficiary in their wills. This thoughtful decision not only reflects their commitment to our mission and the important work we provide for the community, but also plays a crucial role in securing our future. Endowments serve as a financial safety net, allowing us to plan for long-term projects and respond to unexpected challenges while maintaining our operational stability.

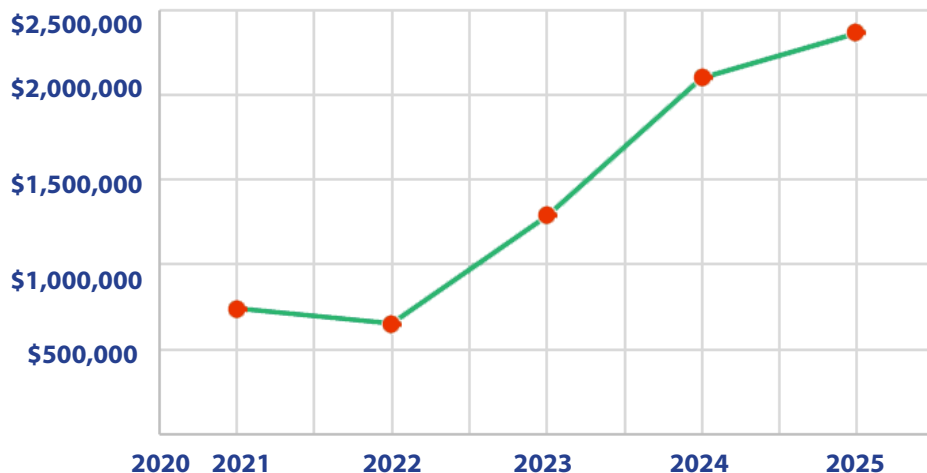
We are also excited to highlight the Legacy Tree Memorial Wall located in the lobby of our Kutztown Road facility. This beautiful representation displays the full magnitude of ProBerco and its impact on the lives of the individuals we serve and their families. Tribute gifts made through the Legacy Tree are directed to the Endowment Fund. Loved ones are welcome to create a message to be engraved on a leaf, acorn, or foundation stone, celebrating loved ones and their connection to ProBerco. These tributes not only honor their memory but also enhance our communal space, fostering a sense of togetherness and shared purpose.

Having a robust endowment enhances our solvency as a nonprofit, giving us the ability to devote more resources to our programs and initiatives. It acts as a foundational element that supports our core activities, ensuring we can continue to serve our community with excellence.

We invite those who have included ProBerco in their estate plans to share this wonderful news with us. Your commitment inspires others and strengthens our community. If you haven’t considered it yet, please think about how you might contribute to our shared future through planned giving. Contact Jessica Penchard at jpenchard@proberco.org, or call 610-372-4637, ext. 103.

Thank you for your continued support and dedication to our mission. Together, we can ensure that ProBerco remains a vital force in our community for years to come.

Endowment Fund - \$2,371,784





Friendships in Full Bloom
At ProBerco, friendships bloom just like a perfect island day.



Michael Steals the Show at Photobooth
Rocking playful hats and big laughs with his supports person, Michael continues to celebrate his award.



Picture Perfect
Wags, ProBerco's newest member of the family as our mascot, brings fun while Jose snaps the perfect luau moment! Bright colors, big smiles, and tropical cheer all around!



Celebrating Good Times
Savoring island-inspired fare with friends at our festive luau, getting into the spirit by donning colorful leis.



Families Gathered to Celebrate Their Loved Ones
Tony's family showed up in a big way to support his recent recognition award. Joined by his sister, Yessenia Vasquez (Board Director), his mother, Edna, and his sister, Linette, Tony had a great day.



Dressed to Impress - Island Style
Participants from a ProBerco Sinking Spring community home know how to bring the island vibes! If there's a party, you can count on this crew to show up dressed to impress.



Island Vibes

Tanya and Linda fully embrace the island vibes, wearing flowers, smiles, and pure luau spirit!



Creativity in Full Bloom!

With island flair and teamwork, participants, guided by Program Supervisor Mark Roda, crafted these standout paper mâché palm trees for the Awards Banquet.



Pyramid Pose, Island Style!

The Family Support Services crew brought the energy, dressed in festive masks, sharing laughs, and striking a fun photobooth pose.



Ohana in Full Force!

Community Participation Supports Award winner Noah celebrates island-style with his biggest fans—family!



Terry Soaks It All In

Good times, great friends, and island-style celebration, Terry soaks in the positive vibes!



Ashley Shines Bright

Celebrating her Vocational Recognition Award with pride and family by her side.



imagine the possibilities

ProBerco

840 William Lane
Reading, PA 19604-1551
610-372-4637
proberco.org

Developments is a seasonal publication. Comments regarding the content of the newsletter, or to have your name added/removed from our mailing list, contact Jessica at jpenchard@proberco.org. Stay connected, sign up for our e-newsletter, and follow us on social media @[goproberco](https://www.instagram.com/goproberco).



Member of:



ProBerco enriches the lives of people with disabilities and their families by providing innovative community participation, community living, employment opportunities, and family support services. Please consider Prospectus Associates, Inc. in your will or estate plan.

SAVE THE DATE

MONDAY, JULY 27, 2026

MOSELEM SPRINGS GOLF CLUB
684 EAGLE ROAD
FLEETWOOD, PA

PLAY SPONSOR
Make a Difference!

more info: proberco.org/golf

Check Our Website for Information on the 2026 Escapes & Experiences Raffle

- Brigantine Beach Vacation
- Pocono Stockcar Experience
- Philly Fan Package
- Family Fun Adventure

Start planning your next adventure!

Return Service Requested

NON-PROFIT ORG
U.S. POSTAGE
PAID
PERMIT NO. 19
READING, PA



transform

GOAL

80%
\$60,000

**HELP PROBERCO REACH
IT'S ANNUAL APPEAL GOAL
FOR THE 2025-2026 FISCAL YEAR**

Together we are building a Berks County where everyone belongs, is valued, and accepted for who they are.
Thank you!

